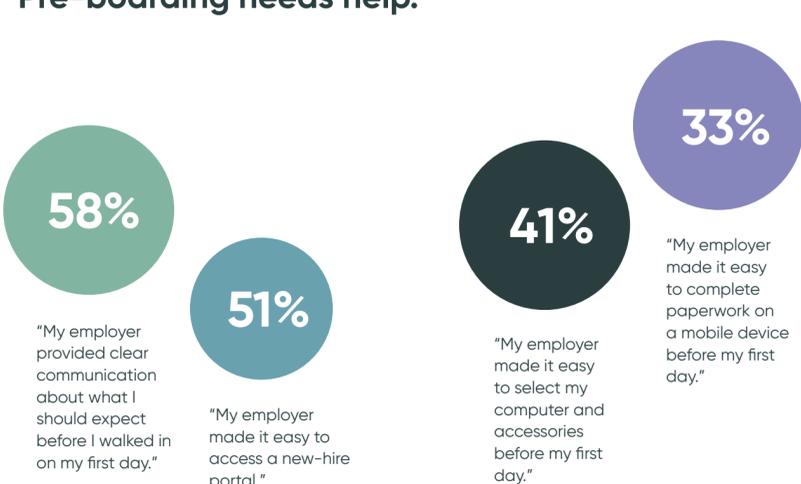


Where employers fall short: From onboarding to the rest of the employee experience.



New research shows that despite great strides to improve the onboarding experience, there's still a lot of work to be done before day one—and throughout the entire employee experience.

Pre-boarding needs help.



Employers simply aren't providing the consumer-grade, mobile experiences new hires need to feel supported and ready to do great work.

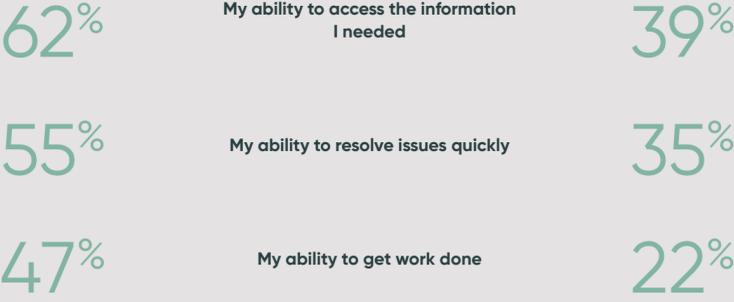
Mobile access is key.

Employees with mobile access

To what degree did having access to employee tools for HR or other internal departments on your mobile device improve each of the following?

Employees without mobile access

To what degree do you believe having access to employee tools for HR or other internal departments on your mobile device would improve each of the following?



The entire experience matters.

Despite negative pre-boarding experiences, most new employees are still enthusiastic about their position and company. However, only 63% sustain that enthusiasm—a 22% drop in satisfaction.



Once the honeymoon's over, it's how employees experience the entire spectrum of work that truly matters:



Pre-boarding and mobile access are just parts of the greater employee service experience. Hear from employees to learn how you can fix it all.

See more of this research in

“The Employee Experience Imperative: The state of the employee service experience, what matters, and what to do about it.”

[Get the Report](#)

